



VMC Bush Family Refuge

511 N. Broadway
(entrance facing 5th Avenue)
865-673-0235

- Who we serve: Knox County TN residents who are low income
- What we provide: Coordinated Housing Assessment and Match Plan (CHAMP) assessments for literally homeless (staying in emergency shelter or a place not meant for habitation)
KAT bus tickets for verifiable medical appointments or job
Limited availability of shoes/boots for those who need appropriate footwear to start a job
Assistance obtaining replacement TN identification cards
Assistance obtaining birth certificates
Prescription payment assistance (non-narcotic only)
Referrals to community providers
Utility/Rent payment assistance for Knox County TN residents
- Cost: Services are free
- Times of service: Monday-Thursday 9:00-4:00 (closed daily from noon-1:00)
Friday (closed to walk-ins)
- How to get services: Call 673-0235 or walk-in
CHAMP assessments offered on a walk-in basis Tues/Wed/Thurs 9:00-11:00
- What to bring: Depends on the service. If you have questions, please call.
No documentation is needed for a CHAMP assessment, replacement IDs, KAT tickets, prescription payment assistance, or community referrals.