



# VMC Resource Center

511 N. Broadway  
(entrance on the lower level at the back of the building)  
865-524-3926

**Who we serve:** Knox County residents who are literally homeless (staying in emergency shelter or a place not meant for habitation)

**What we provide:** Case management to help locate permanent, affordable housing  
Daytime temporary shelter (*individuals with companion animals with verification of current immunizations are welcome, too!*)  
Classes to help with finding, qualifying for, and keeping housing  
Meals/Showers/Laundry  
Telephone/Computer Access

**Cost:** Services are free

**Times of service:** Monday 7:00 am – 4:00 pm  
Tuesday-Thursday 7:00 am – 5:00 pm  
Friday 7:00 am-3:00 pm

**How to get services:** We offer services to those who have been referred by the Coordinated Housing Assessment and Match Plan (CHAMP) assessment and have completed an orientation session. Those interested in the Resource Center should start with a CHAMP assessment that can be completed in the VMC Bush Family Refuge Tues/Wed/Thurs 9:00-11:00.

Once referred to the Resource Center, neighbors will need to check in Mon-Fri before 9:00am in order maintain their place on the waiting list. If neighbors are a member of a household referred to the Resource Center, all household members will need to be present. New members will be selected from the waitlist based on case management capacity, CHAMP score, and the number of times a neighbor has checked in at the Resource Center. New members must be present at 9:00am in order to be selected.

**What to bring:** No identification is needed.